



Considerations before you call document

As part of the Tactical working group for RCRP/MAA held on 25/09/2023 it was agreed by all partners for agencies to complete proportionate lines of enquiry (based on the circumstances/timeframes involved for the incident) prior to contacting the police when appropriate. There will be incidents when it is appropriate to contact the police whilst you are completing these enquiries because there are other factors at play which indicate a joint approach/role. This is the same consideration for all 5 areas of MAA - Concern for welfare, Walkout from Healthcare facilities, AWOL from Mental Health establishments, Police use of mental health act powers and transportation.

A request was made of the police to provide a general overview on the types of questions likely to be asked by police contact handlers to maximise the information exchange and bring the matter to a safe and timely conclusion. The below is not an exhaustive list, it is examples of enquiries which would likely be discussed when contacting the police to discuss ownership of the incident in order to bring it to a safe resolution. Each incident will be assessed on an individual case-by-case basis. It is not possible to adopt a one size fits all approach to certain incident types as the individual circumstances will always be different.

Please consider, **do you believe there is a role for police, which agency is best equipped to provide the right care in these circumstances and bring this matter to a safe and timely conclusion.**

If your professional judgment on review of the circumstances indicates there is a real and immediate threat to life, and you believe there is a role for the police do not delay contact with the police. Your enquires can be completed in tandem.

The police will always provide relevant support to partner agencies when required. If there is any information to suggest that there is an immediate threat to life, you believe that someone is at risk of being subjected to criminal offences such as Child Sexual/Criminal Exploitation or if they pose a significant risk to themselves or others due to the fact that they are Resistant, Aggressive or Violent.

We will have a professional discussion to determine which agency will take primacy and what joint approach is required.

Enquiries to have considered.

- To have thoroughly searched the location and the surrounding area.

- To have attempted to contact the individual concerned, utilising any contact numbers held for them.
- To have attempted to contact any next of kin known for the individual, including family members, known associates and document any response.
- To attend the home address of the individual to ascertain whether they are there or have been back to their home address (if your service is commissioned to do this).
- To attend the last known address for the individual if it is different from their home address (if your service is commissioned to do this).
- Define a single or multi-agency plan of action once the person is located.
- To define the current risks to the person (including history) and the rationale for contacting the police.

If you have completed proportionate enquiries and you are **still** concerned about the individual, then contact Leicestershire police. When contacting Leicestershire police, you will be asked the following information.

- The full name, date of birth and description of the person, including the clothing they were wearing when last seen.
- Any contact numbers that you have for the individual.
- Any next of kin details and any contact numbers that you have for them.
- The home address of the individual and any other locations that they are known to reside at.
- What enquiries you have completed to locate and check on them.
- Does the person have any dependents?
- What are the specific concerns about the individual (these must be based on clinical risk assessment).
- Where were they last seen, what time were they last seen and by whom and how did they present (were any concerns or risks identified)?
- What other agencies are involved in the person's care?
- Is the person currently receiving any treatment from Community Mental Health services such as a Community Mental Health Team, Child and Adolescent Mental Health Services, Crisis Team, Memory Clinic or Older Person's Mental Health Services?
- Does the person have any conditions which require active monitoring or treatment such as insulin dependent diabetes.
- Is the person detained under the Mental Health Act(MHA) or currently being treated in a mental health in-patient unit or under the Deprivation of Liberty Safeguards.
- Is the person an adult at risk? If yes provide more details in line with LLR Safeguarding Adult's procedures.
- What is your agency plan to assist in locating the person? Calling the police does not always fully transfer ownership / risk. There remains a requirement for ongoing engagement to safely bring the incident to conclusion.

- If we are unable to come to a joint decision about progression of an incident, then there is an escalation process available by involving relevant agency supervisors to successfully resolve the situation.
- Once located what is the single / multi-agency plan?

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